

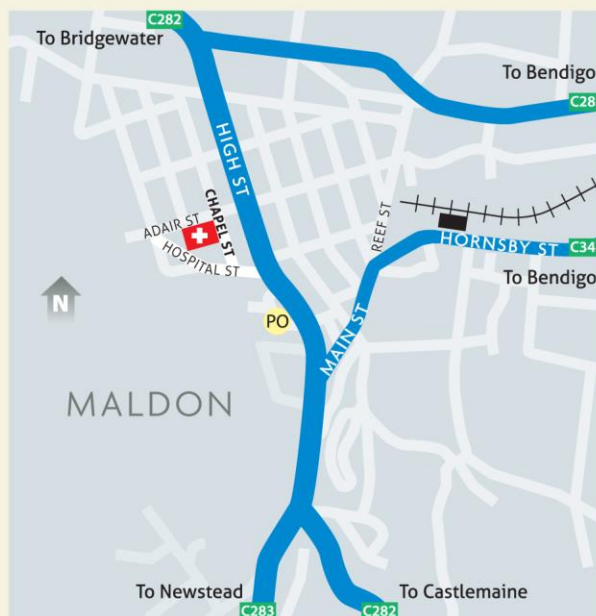
## We value community feedback

At Maldon Hospital we strive to improve our service to you, the community. We hope to achieve this by collecting valuable information about your experiences and your views about the hospital.

Feedback forms and boxes are in the Hospital foyer. These forms are collected on a regular basis and reported to various meetings within the Hospital so that improvements can be made to the services based on your feedback.

## QUESTIONS OR CONCERNS?

Contact Nurse Unit Manager or Director of Nursing on 5475 2000.



Maldon Hospital is a smoke free workplace. Please refrain from smoking on this site.



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## COMMUNITY PROGRAMS



MALDON HOSPITAL

Partnering with the Community

## COMMUNITY INVOLVEMENT

[www.maldhosp.vic.gov.au](http://www.maldhosp.vic.gov.au)



## MALDON HOSPITAL

**Our Mission** – Building community health and wellbeing.

**Our Vision** - To be a thriving health service contributing to a happy and healthy community.

### Strategic Objectives

Maldon Hospital's Strategic Objectives are to:

- To meet a wide range of needs in our community
- Redesign our service model
- Improve our financial performance and position
- Undertake succession planning for staff and volunteers
- Increase community ownership

### Services

- 4 Acute beds
- Urgent care
- 28 Residential Care rooms
- District Nursing
- Community Programs

## HOW MALDON COMMUNITY IS INVOLVED

Members of the community are involved in many ways and are viewed as partners in health care provision. Some ways consumers are involved include:

- Families
- Friends
- Residents
- Patients
- Volunteers
- Members of committees
  - Board of Management (community members appointed by the government)
  - Audit & Risk
  - Clinical Governance & Quality
  - Consumer Consultative

Please call the Hospital on 5475 2000 to find out more about how you can become involved in your local hospital.

## Participant Register

### **Want to help but don't want specific commitment?**

The Hospital is developing a Community Register for those who don't want the commitment of being on a committee or the responsibility of being a volunteer. As someone on our register you may:

- be called upon at times to help develop a new publication for residents and patients
- be asked for input; we may need to do a small renovation that requires the input from a consumers perspective and experience
- be asked to share your health experiences with the members of our workforce, so they have the opportunity to see things from a different angle
- be asked for your views for any potential change to the hospital or its services, where applicable
- to be involved in our open day or market day