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### Our Aim

To provide the most effective and efficient physical, emotional and social care possible to those for whom we are responsible.

### Our Mission

To enhance the health of individuals and our community by providing the highest standard of skilled and compassionate care within the limitations of the hospitals resources, in a climate which is friendly and supportive to patients and staff, and enhances staff commitment, development and morale.

### Our Objectives

**Patient / Resident Care** – To afford relief, including maintenance and care of, or attention to, any disease or ailment, or any injuries or conditions in the Acute Care, Day Therapy, Hostel Care and Nursing Home Care to such individuals as are entitled thereto under the Governing Acts.

**Community Health** – To promote, provide and assist with health education and ill health prevention for the community.

**Staffing** – To select staff so that the hospital can maintain the highest standard of health care through working together in promoting an atmosphere of co-operation and support.

**Education and Training** – To promote educational and training opportunities for all staff to assist them in the future development of patient/resident care and to provide for education and training of such persons associated with the hospital as may be approved.

**Facilities** – To provide adequate, well maintained and safe facilities, equipment and supplies for carrying out investigations and care of ailments, disease, injuries or other conditions affecting the human body.

**Improving Performance / Continuous Improvement** -To promote best practice and encourage an environment of continuous quality improvement throughout all areas of the organisation.





As President of the Board of Management of the Maldon Hospital I am pleased to present the Maldon Hospital's 150th Annual Report on behalf of the Board. This Report provides an outline of the Hospital's activities over the year, including the audited financial report, and shows another successful year for Maldon Hospital in delivering an invaluable service by providing health and residential care to the community.

The Maldon Hospital is entering its 150th year of operation. From its early beginnings as a six bed, one ward hospital in a weather board building to the present day facility, the Hospital and its staff have provided medical care for the community. All those associated with the Hospital are aware that we now have a modern facility and a dedicated staff that provide the highest level of care.

As President I would like to thank the professional and dedicated Board of Management for their commitment during the year and the critical role that they fulfill with the legal obligation to provide responsible governance for the Hospital.

Some acknowledgements and significant events for the year:

- The Hospital is in a sound financial state with a nett balance of \$121,056 and the details can be seen in the Financial Report.
- Our Chief Executive Officer Merlyn Pritchard retired after thirteen years of service and our new CEO, Graem Kelly, commenced at the start of this year.
- A special thank you goes to Graeme Hill who acted as CEO, Director of Finance and Director of General Services during the changeover.
- Jan Hutchinson has now had her title changed, to fall in line with other health services, to Director of Nursing/Manager for Maldon Hospital.
- The Board would like to thank the Director of Nursing, Jan Hutchinson, and the staff at Maldon Hospital for their enthusiasm and the hard work they have provided during the year. They have continued to demonstrate their dedication to the delivery of the highest quality of care for our patients and residents.
- The ongoing accreditation and monitoring processes for the three areas of the Hospital have

shown that we continue to be compliant in all areas.

- Our thanks go to the Department of Human Services and fellow health providers in the region.
- We especially appreciate the continued medical care provided during the year to the residents and the patients of the Maldon Hospital by Dr Chris Fowler and Dr Maksoutov.
- The ongoing relationship we have with Mt Alexander Hospital is one of Maldon Hospital's strengths. The resource sharing and their contribution of management expertise continues to provide mutual benefits to both organisations.
- Also our special thanks go to the many local community groups, individuals and the students of Maldon and Baringhup Primary Schools who have given their support throughout the year. Maldon Hospital and the community are grateful for their contribution.

For the coming year, we can anticipate a number of activities and changes:

- The celebration of the 150th year of operation.
- The implementation of new information technology options, which include reporting software, a high speed internet connection and video conferencing facilities.
- The investigation of the feasibility of changing the Hospital's operational and funding model.
- Plans to provide the staff with a work station and a secure after hours entry area, and the construction of a new "Quiet Lounge".
- Provision of a range of ancillary health care facilities that are not currently available in Maldon.
- Introduction of an annual Maldon Hospital Primary School Awards & Scholarships Scheme.
- The installation of a number of large water tanks.

This coming year will make 150 years that the Hospital has provided its services for Maldon, and the community can be assured that the Board, Management and Staff will work to continue this service for many years to come.



Graem Kelly, PSM  
CEO

Maldon Hospital has much to be proud of in its rich 150 year history. It has been an essential part of the Maldon community, starting from the hectic beginnings arising from the early days of the Gold Rush to now being recognised as premier tourism destination.

Again, this year there has been a strong financial surplus reported and this is due to all at Maldon Hospital remaining focused on providing high quality care to their local community. In reflection there has been much to be proud of, but we also are sincere in acknowledged condolences to families who have lost loved ones.

We have pride in the care and dedication Jan and all the staff of Maldon Hospital provide and the Board are to be congratulated for their selfless dedication and strategic vision in making Maldon Hospital all it is. Dr Chris Fowler, our medical officer, continues to provide high quality medical support and we thank him and his family for the efforts he makes in providing 24 hour coverage to the Hospital.

The volunteers are greatly appreciated because they are tireless in their many areas of service to the Hospital. They are without question the unsung heroes who seek no recognition for their many unpaid hours of service.

This year we are undertaking a service review and as part of this we will seek feedback from the community to assist us in setting the directions for the next three

to five years. We face many challenges in areas like increasing costs, new technologies, an ageing workforce, recruitment and retention, the new ACFI (Aged Care Funding Model) and many, many more things that if not planned for could threaten the future of health services to Maldon. The community can rest assured that the Board is keenly aware of all of this and so, with the management team, it is undertaking a thorough analysis of the strengths, weaknesses, threats and opportunities impacting on Maldon Hospital. Maldon Hospital from this will then develop a strategic plan which ensures the future of health service for Maldon well into the future. The future is never clear but with competent, committed staff a supportive community and a strategic professional Board I am confident we will overcome all that is sent in our way. I look forward to working with all stakeholders in ensuring we provide high quality health care and make a commitment that as part of this community we will challenge ourselves to be not only a quality health care provider, but also a good, responsive corporate organisation. We will be a proud and competent community Hospital and we will be more than that by actively supporting where practicable the building of community capacity so that Maldon as community can be enriched more generally as a much sought after community in which to live.

## Highlights for the year

- 100% staff attendance at annual mandatory training for fire and emergency procedures, basic life support and CPR, and safe manual handling.
- Mountview Home and Jessie Bowe House continue to be compliant with all 44 expected outcomes of the Aged Care Standards and Accreditation Agency.
- Continued to maintain high occupancy levels in residential facilities – Mountview Home 99.88% and Jessie Bowe House 99.61%
- Maintained accreditation status with Australian Council of Healthcare Standards following self assessment submission.

## Community and corporate support

On behalf of the Board of Management, residents, patients and staff of the Maldon Hospital, it is a pleasure to acknowledge the kind and generous support of:

- Nancy Farley \$500 towards shaded outdoor seating area
- \$250 in Memory of Jim Birmingham
- The Gleeson family raffle \$207
- D R Simons \$100



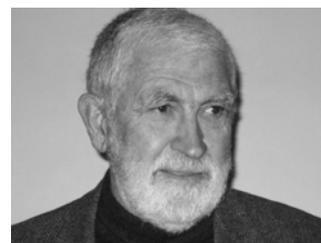
# Board of Management



Mr Clive McCann  
*President*  
appt 31.10.1999



Mr Stephen Wright  
*Vice President*  
appt 31.10.2003



Mr John Fitton  
*Treasurer*  
appt 01.11.2004



Mrs Barbara Ford  
*Board Member*  
appt 01.11.2003



Michael Grimes  
*Board Member*  
appt 31.10.2004



Ms Claire Bayliss  
*Board Member*  
appt 31.10.2005



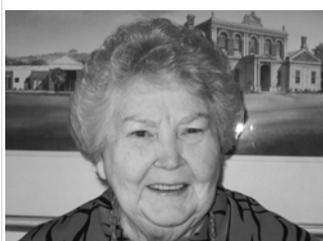
Ms Marni Sheehan  
*Board Member*  
appt 31.10.2005



Ms Julie Gittus  
*Board Member*  
appt 31.10.2005



Mr George Stolk  
*Board Member*  
appt 01.11.2006



Mrs Marjory Taylor  
*Board Member*  
appt 01.05.1996 (Ret.)

## BOARD MEMBER PROFILE – MARJORY TAYLOR

Marjory Taylor joined the Board in May 1996 and retired in October 2007, during which time she was President for 5 years.

It was during this time that it became evident that Maldon would lose the hospital unless we could raise the funds to meet the costs of the improvements that have been made to bring the Hospital up to the standard we have today. This was achieved by great assistance of the CEO Mrs Meryl Pritchard obtaining a grant from the Government and the generosity of the Maldon Community. Marjory chaired the Fundraising Committee and was able to raise over and above the amount to meet with the requirements of the Department. Marjory thanks all Board Members, Management and staff for their co-operation and respect during the 12 years she was associated with the hospital.

## Committee Representation

### Quality & Clinical Risk Management Committee

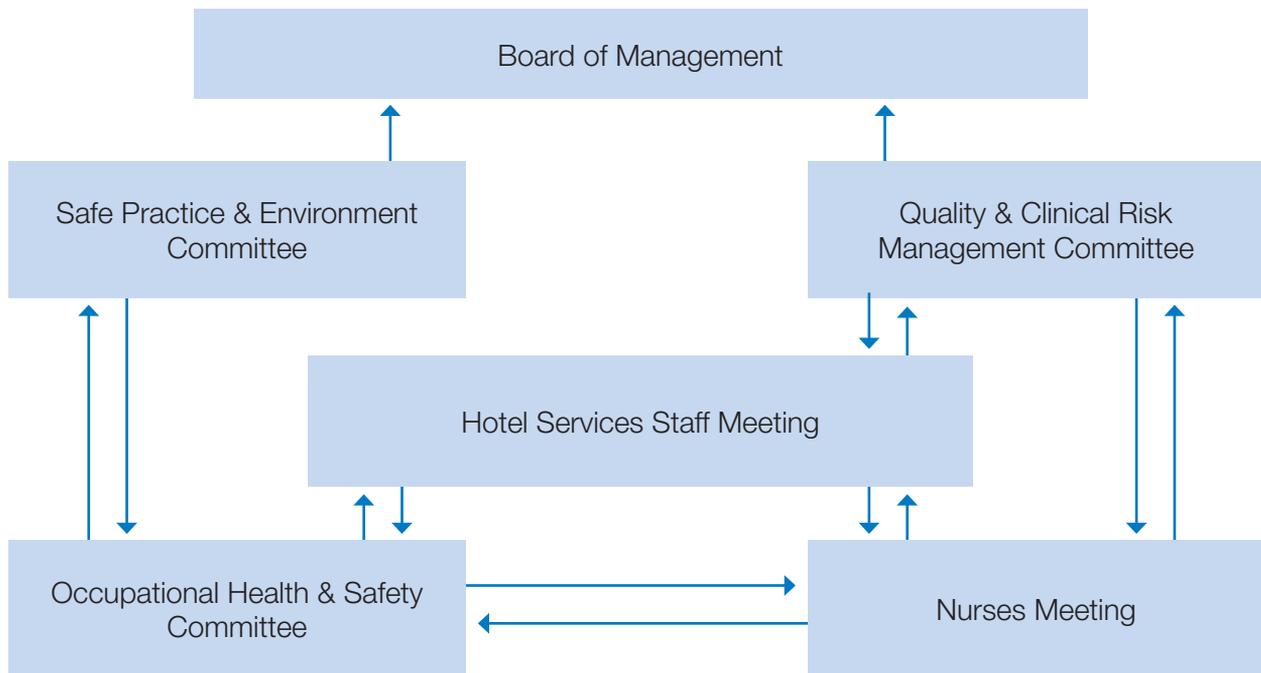
John Fitton (chair)  
George Stolk

### Safe Practices & Environment

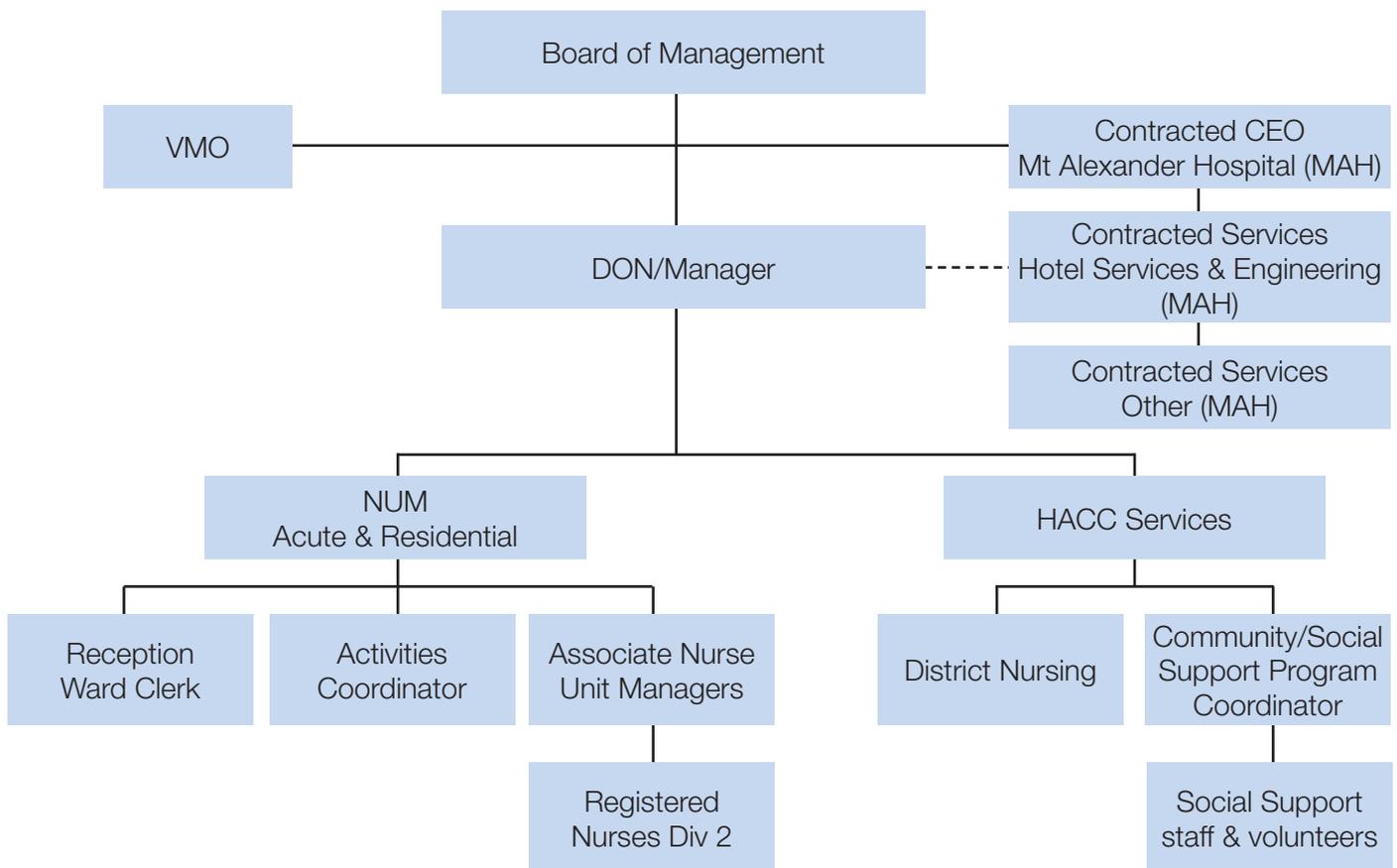
Stephen Wright (chair)  
Michael Grimes



# Committee Reporting Mechanism



# Organisational Chart



## Overview

### Our community

Maldon Hospital provides services to the township and outlying areas of Maldon, with a population of 1,602 permanent residents (2006 Census). The township is located in central Victoria 17 kilometres northwest of Castlemaine, and 38 kilometres southwest of Bendigo. Known as 'Australia's first notable town', Maldon is a National Trust listed town, and boasts an extensive history of gold mining. The township is now a popular tourist destination, boosting the town's population at various times of the year such as Easter and Maldon Folk Festival.

The Hospital networks with a range of local and regional agencies, including Mt. Alexander Hospital in Castlemaine, the Castlemaine Community Health Centre and the Bendigo Health Care Group.

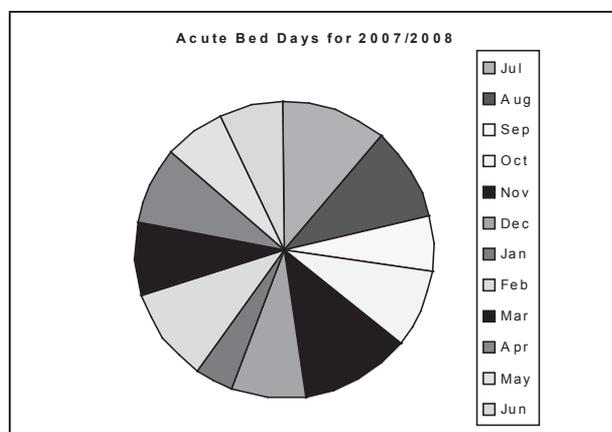
There is one General Practitioner located in Maldon, Dr Christian Fowler who is employed by the hospital as the Visiting Medical Officer. His surgery is located on the Oswald Wing, making interaction and communication between the hospital and Dr Fowler convenient and practical for both staff and the clients.

### Our services

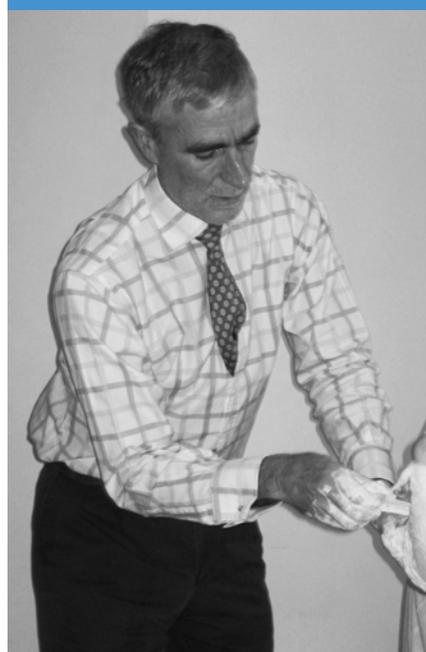
#### ACUTE

Inpatient care and treatment for acute medical conditions, convalescence and palliative care is provided in the 4-bed George Ray Wing. There were 89 acute separations for 2007 – 2008.

The numbers of occupied bed days were 820, which equates to 56% occupancy. Of these, 82 bed days account for nursing home type clients who remained in the acute wing until a suitable bed became available in either of the residential units.



## PROFILE



#### DR CHRISTIAN FOWLER

We would like to acknowledge the twenty years of service Dr Fowler has provided to our community as the Maldon Hospital VMO. Chris and his wife Fiona arrived in Maldon from Murrayville in 1988 and commenced practice, seeing his first patient on the 06 June 1988. He and his two sons enjoy an active interest in the local football club and are keen Carlton football club supporters. Over the past 20 years the mutual support between the Hospital and the Medical Clinic has allowed us both to provide a level of service which has seen both providers enhance their commitment to the community. Chris's Medical Clinic serves the greater community and provides a caring and willing service to the smaller residential community within our hospital. We look forward to continuing this caring affiliation as the hospital looks at enhancing the services provided to the community.

# PROFILE

## BERYL LAKEY late of Mountview Home

Beryl was born in Maldon 87 years ago, married and raised six children here.

She worked in the Maldon Hospital for 25 years and resided in Mountview Home where she already knew a lot of the staff. Beryl was probably related to half the patients as well. She was proud and glad to have such a warm and friendly place in which to live.



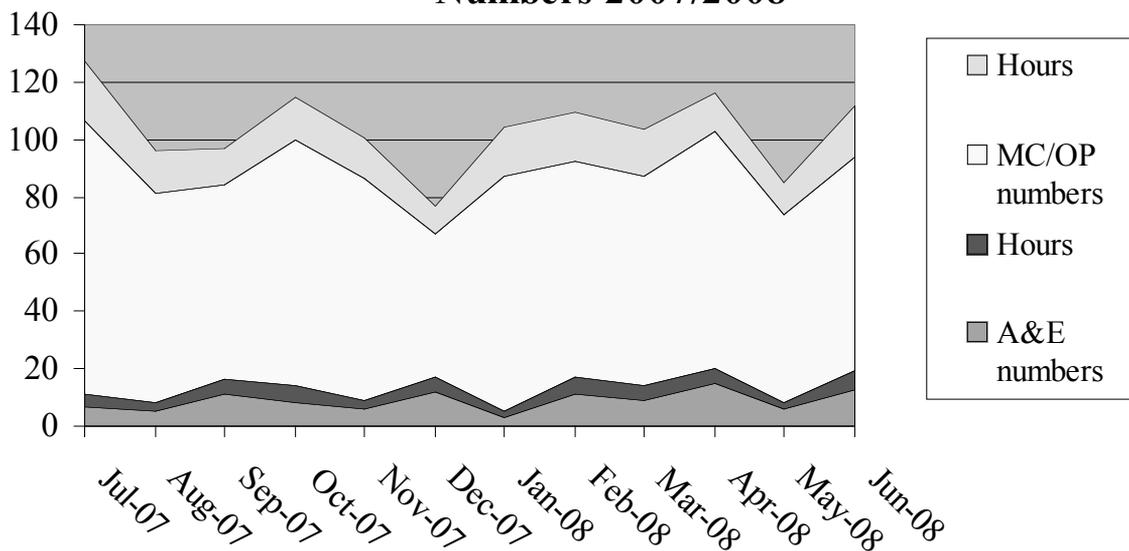
### NON INPATIENTS

Support and assistance is provided to members of the community who present at the hospital with a medical emergency. Services are limited to basic nursing assessment and medical intervention, due to available resources. Clients are stabilised and receive first aid and emotional support while waiting for transfer to another health service if required. The total number of

Accident & Emergency presentations for 2007 – 2008 was 106, with 52 hours and 50 minutes of nursing time.

The hospital provides a registered nurse one morning a week to take blood for pathology on behalf of the medical clinic, saving members of the community the need to travel to other locations such as Castlemaine or Bendigo for blood tests.

**Accident & Emergency and Medical Clinic Outpatient Numbers 2007/2008**



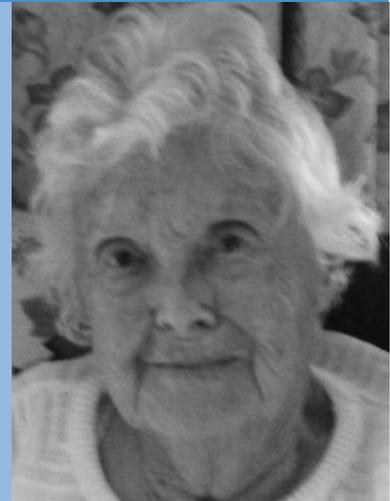
## Nursing Services

# PROFILE

### HILDA HALLSWORTH Jessie Bowe House

Hilda and her family emigrated from England in 1950. Her sister and her husband sponsored her, and the government gave priority to families with young children especially boys. The entire family fell in love with Maldon when they travelled here on a day trip from Reservoir, bought a bakery in town and stayed. In those days bread as well as meat and the newspapers was delivered by the mailman. In her retirement Hilda, now a widow, worked tirelessly raising money for the development of Tarrangower Village and was one of the first residents to move into the self contained units in the new development in town. During this time Hilda was coerced into becoming Treasurer of the local Senior Citizens group and still attends every Friday enjoying the company and the outings. "I'm not Treasurer any more. It's nice to go and not have to organise anything." Hilda is still an active member of the Catholic Church, which is conveniently across the road.

Hilda became a resident in Jessie Bowe House in 2007 at the age of 96 and quickly settled into her environment making new friends as well as maintaining her interests outside Jessie Bowe House where she keeps us entertained with her sharp wit. When asked if she enjoys it here Hilda says "Don't be silly, I wouldn't stay if I didn't like it".



Nursing support provided by the hospital to the Medical Clinic (in the form of taking blood samples, assisting the doctor with minor procedures, ECG's and wound dressings etc) for the 12 months totalled 901 episodes, taking 179 hours and 5 minutes.

### RESIDENTIAL AGED CARE

Long-term residential care is provided for members of the community who are no longer able to manage independently at home, with 12 low care places at Jessie Bowe House and 16 high care places at Mountview Home.

The pre-requisite for going on the waiting list for the residential homes is an assessment by the Aged Care Assessment Team (ACAT), who assess the client's capabilities and needs and allocates them to either low care or high care. The length of time a person may be on the waiting list varies greatly and every attempt is made to consider the needs of Maldon locals as a priority.

While living in Jessie Bowe House and Mountview Home residents continue to access allied health professionals, such as physiotherapist, podiatrist, speech pathologist, dietician, visiting geriatrician and adult mental health services.

During the year, there was a 99.88% occupancy rate in Mountview Home and 99.61% occupancy in Jessie Bowe House.

### Director of Nursing Report



Jan Hutchinson  
Director of Nursing

One of the most significant events over the past 12 months is the retirement of Merlyn Pritchard, CEO for the past 13 years. During this period Merlyn set a high standard for all concerned and established the

structure that now supports Maldon Hospital and allows the organisation to maintain its independence. Barb Harper, Charge Nurse for the past 7 years also resigned in April to explore further opportunities. Both women have left a lasting legacy to our hospital.

We need to acknowledge the quality of service provided by Mt Alexander Hospital through our contractual arrangements. Hotel Services include catering, cleaning, laundry, and maintenance. Mt Alexander always provide the highest level of cooperation and are always obliging with the requests we make to their department. Engineering personnel are willing to answer out of hour calls when things go wrong and are prompt and congenial with everyday enquiries. Supply Department are very tolerant of our sometimes unusual requests and provide us with a regular supply of our everyday needs. Pharmacy maintain our impress medications for acute services and offer advice and support for

our residential homes. We have also been able to access transport services at Mt Alexander Hospital when unable to arrange vehicles for travel for our clients. Dedicated members of the Finance team answer constant queries and direct enquiries from our resident's families and ensure there is always enough petty cash in the tin. Human Resources provide a various array of support from payroll to staff counselling. Without their support and willingness to listen, staff morale may not be as high. At the top of the list would have to be Graem Kelly and his administrative team. Participation at Directors level has improved what was already good communication and work relationships and can only go on to ensure continued growth between both organisations.

To achieve and maintain accreditation the organisation has to have the support of the staff, and at Maldon we are very fortunate to have people in our employ who are proud of the service we offer and want to ensure we continue to maintain a high standard of care for all our clients. I would like to thank the staff for their continued dedication to the organisation and the support they have shown management over the last twelve months.

### Home and Community Care Activities

Maldon Hospital is a community within a Community, the two residential facilities, Jessie Bowe House and Mountview Home make up a small community of its own.

The relationship between the community and the hospital is one of mutual support. This support goes two ways, while the hospital provides a health service, the community

provides the foundation, encouragement and feedback the organisation needs to continue to provide that service.

### Volunteers

Volunteers are involved in all areas of hospital life: in community programs, with residents' activities, with acute patients and with maintenance of hospital grounds. Their involvement enriches their own human experience and contributes to the lives of the people they come into contact with. This year we joined in a community appreciation event during National Volunteer Week.

Other groups who regularly visit the hospital include:

- Clergy and Pastoral Care visitors from the local churches.
- Library Volunteers who deliver library services to residents and community clients.
- Church ladies who deliver flowers to residents of Mountview Wing.
- Twice a week kiosk trolley providing tissues, lollies, etc.

### Health Promotion

Activities include several Pole Walking Groups, a spring bushwalk and an autumn bike ride.

"Hospital Friends and Neighbours Day" held on the first Monday of October last year is to be developed as a regular event. 'Active October' was a chance for Tai Chi to go to the park for the month and to have an evening introduction to pole walking. As a result we have a new walking group that enjoys seeing the sights of Maldon summer or winter, light or dark. It's great fun.

## PROFILE



### BEV GRAY Volunteer

Bev moved to Maldon with the youngest two of her six children in 1979 after the death of her husband. To support the family she worked in Home Help for the Shire for almost 20 years. During this time Bev joined the Maldon Hospital Auxiliary and remained a member until the Auxiliary folded in 2004. After Bev's retirement she started coming to the Day Centre to participate in the Strength Training Program and manning the "Lolly Trolley" and visiting the residents. For the last 12 months Bev has been assisting with feeding the residents at lunchtime and enjoys a relaxed relationship with staff and residents in the facility. Bev says "My childhood ambition was to be a nurse, I feel that by participating in the activities of the hospital I am filling at least a little bit of that ambition". Both staff and residents are very grateful for the time Bev generously spends with us and the quiet manner in which she brings the outside community in for us all to share.



## Home and Community Care Social Support Program

These programs include Planned Activity Groups (PAGs), and volunteer assisted Social Support.

People involved participate in "normal" community activities. Our aim is to maximise health and vitality, enjoy friendship, and be physically active and learn to 'roll with the punches' that may come with advancing age, altered or diminished physical function, or loss of friends and loved ones. Most of our programs are of short duration, usually one hour, with an emphasis on physical activity and social connection. There is a strong connection to Maldon Laughter Club and 'laughter snippets' are incorporated into program content.

A program especially for men has had minimal success, but in the process we have identified community groups who wish to address issues of Men's Health in the Maldon community. We will in the future be working with them to explore what programs could be developed.

This year the Monday Club client group, our only full day program, completely changed. There were a few regular participants at the end of 2007 and three had been admitted to residential care. Consequently a new client group had to develop. This has been achieved. There is no shortage of comments such as... "I can't wait for Monday; I just enjoy it so much!" There are eight new regular participants who have joined the Monday club in 2008.

## DISTRICT NURSING

The District Nurses aim to provide a high standard of nursing care at home, and are always looking for ways to enhance the care they can provide and reach out to those who may not be aware that the service is available. The nurses attend many training sessions throughout the year to advance their skills and keep up with new trends in health care. They are represented by at least one staff member at Maldon Hospital Quality and Clinical Risk Management Committee, Dementia Focus Group and Home and Community Care meetings. Attendance to groups outside the hospital, such as the Loddon Valley District Nurses Best Practice Meeting and the Local Aged Care and Disability Group allows comparison and information gathering from other service providers and community representatives.

Study of Shire statistics has revealed that there is a higher than average number of older people living in the Maldon area, and this combined with the lack of affordable public transport and the increasing risk of dementia and memory loss with ageing has led to a focus of interest and effort on these issues. Attempts to increase awareness of the service and the ways the

## PROFILE



### SANDRA HOFFRICHTER Staff Member

Sandra Hoffrichter commenced as a Division 2 Nurse - Casual in May 2005. About six months ago Sandra was asked to help out with a Monday session of the Day Club but blended in so well that she has found herself being called on often to assist across all activities offered through the Day Centre. Sandra is very happy and comfortable with this arrangement. After thirty years of nursing Sandra has found this new pathway in her career to a more Community orientated level of care refreshing. "At my age I would now like to eventually leave the ward environment and this gives me the opportunity to branch into Health and Community Care, which is my current interest. I enjoy the interaction taking people to activities, excursions, community events and encouraging seniors to increase their social interaction and physical well-being is very fulfilling. The bonus of course is that I got to see the Archibald Prize during work hours."

## Our Staff

# PROFILE

### FRAN REED District Nurse

You have probably seen me around Maldon. I have been working in the team of three District Nurses for nearly five years. Before that I worked mainly at Mt Alexander Hospital but did not start my nursing career until our four children were old enough to cope with my absences. I did my training through Bendigo La Trobe, and enjoyed uni so much I have continued my studies while working, doing honours in mental health and postgraduate study in ageing to broaden my understanding of health issues.

Maldon is a great community to work in and I love nursing, but I particularly like being able to help people to manage their illness, injury or disability and access other services while staying in their own homes. Lack of affordable public transport causes difficulty for those who cannot drive, and knowing that a visit from a nurse can make a difference is very rewarding.

My other passions are family (especially grandchildren), gardening, building/renovating, reading and animals. I have plans to work for many years, travel with my husband and do further studies.



nurses can assist people by talking to groups such as the Senior Citizens Luncheon Group, and promoting the service to individuals, have resulted in an increase in the number of people feeling confident in referring themselves or family /friends who need nursing care at home. The satisfaction survey conducted each year encourages feedback that can also assist in modifying the service to the needs of clients and their carers. The District Nurses welcome comments and suggestions from the community that will help them improve the service they can provide.

	Total Hours	Number of Visits	Kilometres
2006/2007	2591	2617	12420
2007/2008	1810	3807	17539

## Our Staff

### PORTFOLIOS / RESOURCE GROUPS

#### Continence Co-ordinator

Karen Adamson RN Div 2

#### Continuous Quality Improvement

Patricia Kelly Nurse Unit Manager

Jan Hutchinson DON / Manager

#### Dementia Focus Group

Jan Hutchinson DON / Manager

Jenny Parker Social Support & Volunteer Program Co-ord

Fran Reed RN Div 1 – District Nurse

Helen Yates Lifestyle Co-ordinator

Elaine Lakey Hotel Services

#### Infection Control

Kathy Harding RN Div 1

Sharon Gamble RN Div 2

#### Lifestyle Co-ordinator

Helen Yates

#### No Lift

Joan Sartori RN Div 2

Judy Bari RN Div 2

Lyn Dalton RN Div 2

Eileen Grindley RN Div 2

#### Occupational Health & Safety Representatives

Marg O'Keeffe RN Div 2

Peter Buckler Hotel Services

Natalie Grant RN Div 1

Eileen Grindley RN Div 2

#### RACS Documentation Co-ordinator

Kellie O'Hara RN Div 1

#### Social Support and Volunteer Program

Jenny Parker RN Div 1

Yvette Newton RN Div 2



## Our Facilities

### Our Facilities

The original hospital building was constructed in 1859. The Maldon Hospital facilities were redeveloped during 2001, at the cost of \$3.7 million, and successfully integrated the acute hospital and the high and low care residential facilities. The building was also refurbished to include a medical clinic, a therapy room for community based services, boardroom and staff amenities.

<b>Maldon Hospital manages assets valued at over \$4 million.</b>	
Land	90,000
Buildings	3,860,269
Plant & Equipment	114,947
Motor vehicles	87,436
<b>Total</b>	<b>4,152,652</b>

### Accreditation

Maldon Hospital has full accreditation under ACHS (The Australian Council of Health Care Standards). The four year period is from July 2006 until September 2010. This means that the services we provide for the community meet standards required of a health provider at a national and international level.

Jessie Bowe House has three years accreditation under the ACSAA (Aged Care Standards and Accreditation Agency). The accreditation period is from June 2006 until June 2009. To achieve accreditation an aged care facility needs to be compliant in 44 expected outcomes.

Mountview Home also has three years accreditation under ACSAA for the period of May 2007 until May 2010. The ACSAA can undertake unannounced support visits to any aged care facility to ensure standards are being maintained and these will usually occur at least once a year.

### Risk Management

The Risk Management Plan was originally developed in 2005 and has been a living document, being reviewed and adjusted as required. In order to manage identified risks,

the organisation undertakes both internal and external audits and develops strategies to prevent and/or minimise the effects of such risks.

### Occupational Health & Safety

Maldon Hospital recognises its moral and legal responsibility, in particular to the Occupational Health and Safety Act 2004, to provide a safe and healthy work environment for employees, contractors, customers and visitors. Employees are encouraged to regard accident prevention and working safely as a collective and individual responsibility.

The Occupational Health and Safety (OH&S) Committee meets monthly and consists of four elected OH&S representatives, two employee representatives, two management representatives and the OH&S Officer from Mt Alexander Hospital. The committee maintains an active role in the development and review of policies and safe work procedures.

### Workcover

There were no Workcover claims made during the financial year 2007 – 2008, and as a result zero work hours were lost.

### Staff Development and Performance Management

Maldon Hospital invests in its employees through professional development and training. All employees are required to undertake annual mandatory training and participate in performance management on a regular basis to achieve high standards of client care. In September 2007, 41 employees (including nine Hotel Service staff from Mt Alexander Hospital) attended mandatory training, which included CPR and Basic Life Support, Fire and Emergency Procedures, OH&S update and Preventing Bullying and Harassment, in total 328 hours to achieve 100% compliance in mandatory training.

During the year staff attended professional development at both in-service presentations and at external locations ranging from one hour sessions to a six day course. In total there were 122 episodes of education/training attended for a total of 782.5 hours.

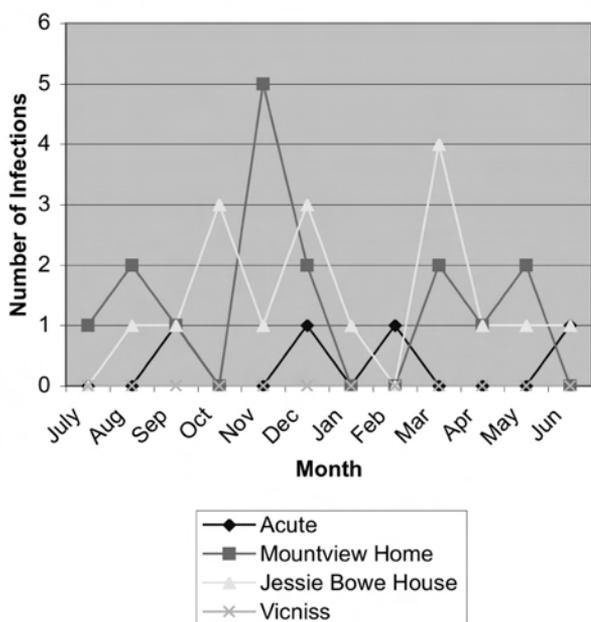


## Infection Control

### Hand Hygiene Project

Kath Harding our Div 1 Infection Control Nurse continues to represent us in the Hand Hygiene Project conducted by the Victorian Quality Council (VQC). Participation in the hand hygiene program statewide has produced dramatic results in the improvement of hand cleanliness and MRSA rates. Kath is pleased that we consistently exceed the expected targets.

### HOSPITAL ACQUIRED INFECTIONS 2007/2008



### Staff Health Program

Staff vaccinated for Influenza. DHS target 60%  
2007 53%  
2008 61.5%

### Activities to Maximise Residents' Lifestyle

Activities are provided by Activities coordinator Helen Yates and are tailored to meet the needs of each individual of the Maldon Hospital. Upon admission, and after an adjustment time to the new surroundings, both the resident and family members are consulted about past and present interests and lifestyle. With this information Helen is able to provide an individual and more personal care plan. Annually, and at the Resident and Relative meetings, residents are asked for feedback on the activity program. Considering the resident's suggestions and per their choice, the program can be more customised to meet their needs. Regular activities provided are Bingo, Sing-a-longs, Bus Outings, Monthly BBQs or Hot Dog days, Trivia, Memory time and winding up the week with Happy Hour.

Through feedback we have now put in place a Resident Computer for computer games and resident email access to family members in Australia and abroad. The computer is also of interest for those looking up information on Google.



# PROFILE

## HELEN YATES Activity Co-ordinator

I have been working at Maldon hospital for 6 years as the Activities Co-ordinator. When I started at Maldon Hospital I was overwhelmed with the encouragement and teamwork of the Staff and the support of the Community. Six year later this support and friendliness has continued and strengthened. I feel very privileged to work at a place that is like a family to me. I really enjoy my time with the residents and the discussions we have of the past and present. They are a part of the true backbone of this wonderful place "Maldon". An added enjoyment to my work is the chance to meet and get to know family members and individuals in different sectors of the Community of Maldon. When I am not at Maldon I enjoy spending time with my two beautiful children Hayley and Zachary and family and friends. I enjoy travelling, reading, shopping and just enjoying life! Oh and a good bottle of Chardonnay.



A new exercise program "Brain Gym" is now in place. Brain Gym is the massage of pressure points to stimulate and increase the flow of blood to the brain, which promotes clear thinking, improved concentration and memory.

We are fortunate in Maldon and surrounds to have such a wide range of talent. We have local Musicians who provide us with a wonderful afternoon of entertainment, School visits from Maldon and Baringhup Primary Schools and the local Pre School. Fresh flowers are distributed to the residents by the local Church ladies, Library books are delivered from the Local Athenaeum Library by individual volunteers weekly and twice weekly volunteers do a trolley round offering supplies such as lollies, tissues, etc.

### Continuous Quality Improvement

Continuous Quality Improvement is a major focus of accreditation for both the Australian Council of Health Care Standards (ACHS) and Aged Care Standards and Accreditation Agency (ACSA).

Clinical and non-clinical data is collected and collated to evaluate the outcomes of the care provided. Throughout the year staff review documentation, care plans and clinical practice to ensure best practice is achieved and the hospital meets the expectation of government departments and clients. During the year 8 quality projects were carried out.

These included the ongoing review and development of assessment tools, connection to the Loddon Mallee Health Alliance, the ongoing development of drought resistant garden, provision of improved record storage for client files.

During the twelve month period purchases made to improve the level of care and provide a safe work environment are as follows:

- July 2007 Purchase of the Data Projector for education,
- April 2007 \$3,500 Department of Human Services for the purchase of manual reclining tilt wheelchair to enhance the access and community interaction of dependent and frail residents,
- September 2007 purchased an alternating pressure air mattress, \$3,750,
- September 2007 purchased a Comfort C-air Chair for frail residents in Mountview Home, \$2,285,
- November 2007 purchased Wizard Floor Cleaner for washing Flotex floor coverings,
- February 2008 installation of blinds on the windows of reception / nurses office for added privacy/security at night,
- February 2008 replaced both the washing machine and the dishwasher in Jessie Bowe House,
- March 2008 Department of Human Services

funded Maldon Hospital \$1,650 for the purchase of four static pressure reduction foam mattresses,

- March 2008 Department of Human Services allocated \$8,000 to Mountview Home for the purchase of one electronic low-bed and one specialised pressure care overlay mattress. Jessie Bowe House received \$5,000 for the purchase of one electronic low-bed, and
- April 2008 purchased replacement refrigerator in Mountview Home kitchen, \$1,350.

## Falls Monitoring & Prevention

Falls are a major cause of injury for older persons and on their admission to hospital a full assessment by nursing staff and the doctor is undertaken to determine any factors that might be contributing to the falls, such as infection, medication, poor vision or inadequate nutrition.

The Maldon Hospital staff are aware of the risk of falls and make every effort to assist clients to move about safely without denying them the right to take risks and maintain independence.

As a way of informing both the resident and their family about the risks and prevention of falls, an information booklet has been produced and it is included in the 'Resident Information Package' that is provided to residents on admission to Jessie Bowe House and Mountview Home. Ongoing activity programs for the community are conducted by the hospital to strengthen physical capacity to prevent falls.

During 2007 – 2008 there were a total of 75 incidents reported across the hospital relating to falls, being 17 confirmed / witnessed falls and 52 incidents where the client was found on the floor. During the 12 month reporting period one Mountview Home resident sustained a fractured wrist as a result of a fall.

### Client Incident Reporting

Falls = 17  
Found on Floor = 52  
Absconded = 3  
Aggressive behaviour = 0  
Other = 3

### Outcomes of incidents

No injury = 32

Bruising = 9  
Graze = 7  
Skin tear = 10  
Fracture = 1  
Other = 15

### Staff Incidents

Seven staff incidents were reported, none resulted in time lost from work.

## Medication Variances

Medication administration is an essential part of the professional duty of registered nurses. At the Maldon Hospital over 200 medications are administered to patients and /or residents on a typical day.

To ensure minimal medication errors occur and the correct patient / resident receives the right medication at the right time, audits are carried out regularly on the recording of medication administration.

Medication variances are reported by the registered nurse. These are then investigated by the Charge Nurse and Nurse Manager and subsequently reported through the Quality & Clinical Risk Management committee to the Board of Management. During the past 12-month period, there were 5 reported medication variances this is a 50% reduction on last years reports. No harm occurred to any patient or resident because of these medication variances, which mainly related to medication not signed on administration.

## Pressure Wound Monitoring and Prevention

Monitoring and preventing pressure ulcers is undertaken by using the internationally recognised Braden Pressure Risk Score on all patients and residents. The use of special pressure-relieving mattresses and frequent change of position for at risk people means minimal pressure ulcers occur at the hospital. These occurrences are reported for the residential services three monthly in the public sector Residential Aged Care Services Quality Indicators. The two point prevalence reports for George Ray Wing was zero for both audits.



## Responding to client and staff needs

We are delighted to report that we have received no complaints over the last twelve month period.

## Client Feedback

### Comments from Acute In-patient services questionnaires

Returned numbers are low but all resulted in positive responses and identified no issues where the level of service could be improved.

### Resident Satisfaction Survey

To ensure the organisation is meeting the needs and expectations of the residents at Jessie Bowe House and Mountview Home, an annual satisfaction survey is undertaken giving residents and their families the opportunity to give us feedback on how they perceive the organisation to be functioning.

The areas covered in the satisfaction survey include nursing care, physical environment, staff attitudes, freedom of choice and respect of privacy. For those residents unable to complete the survey, we ask the appointed next of kin or representative to complete the survey on the resident's behalf. Areas of concern identified through the responses on the survey are used for quality improvement projects.

(90.90% of the surveys returned in Jessie Bowe House and 85.71% in Mountview Home in June 2008).

## Staff Satisfaction

An internal survey undertaken during the year indicates a high level of satisfaction among Maldon staff. The survey asked questions relating to organisational goals, values and strategy, client orientation, quality improvement, communication, decision making, work relationships, people performance, equity and rewards, occupational health and safety, and supportive leadership. Comments made in the returned questionnaires will be taken into consideration in future planning. Survey returns were Non Clinical Staff 80%, Clinical staff 82.75%.

## Nursing Services

March 2008 saw a significant change in the funding tool for residential aged care services, a move from the RCS (Resident Classification Scale) to the ACFI (Aged Care Funding Instrument), from initial assessments this new funding tool will have a significant negative impact on our low care facility income. The next 6 months will be a challenge for staff to perfect the assessment tools to ensure maximum funding can be achieved to maintain the level of care we have been used to providing in Jessie Bowe House.

### ORGANISATION REPRESENTATION

Maldon Hospital is represented at several regular networking committees within the region ensuring ongoing positive linkages with other organisations;

- Loddon Mallee Accreditation / Quality Network
- Loddon Mallee Regional Directors of Nursing Forum
- Loddon Mallee Residential Aged Care Services Managers Network
- Loddon Mallee Infection Control Network
- Loddon Mallee Mental Health Network
- Mt. Alexander Hospital Infection Control Committee
- Mt. Alexander Hospital Medication Advisory Committee
- Loddon Mallee District Nurse Best Practice Committee
- Local and Aged Care & Disability Advisory Committee
- Loddon Mallee Planned Activities Social Support Network
- Healthy & Active Living for Seniors

### REGULATORY COMPLIANCE

All health providers, whether they are acute services or residential aged care, must meet minimum standards for accreditation, and are also audited on Food Safety, Cleaning and



## Maldon Hospital staff structure

Security Standards. The results of the Maldon Hospital audits were as follows:

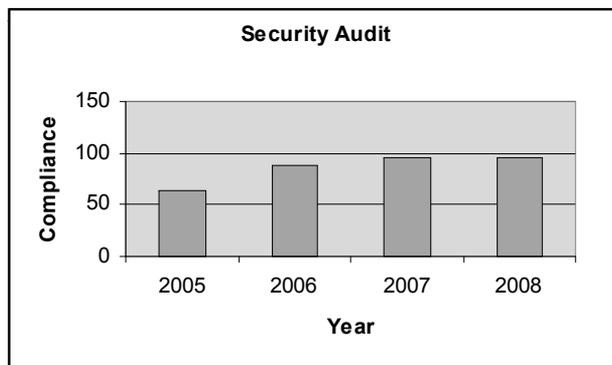
### Food Safety Audit

- May 2008 – External audit by Catering and Hospitality Management Services Pty Ltd, compliant in all 45 processes, with no recommendations.
- June 2008 – Unannounced inspection from Mt Alexander Shire, compliant in the 35 criteria inspected with no recommendations.

Cleaning Audit

- Internal audit performed in August 2007  
98.35% (no recommendations)

### Security Audit



### MALDON HOSPITAL STAFF

#### Chief Executive Officer

Merlyn J Pritchard  
*RN, RM, Dip Nsg Admin, FRCNA, ACHSE  
 (resigned December 2007)*

Graem Kelly  
*PSM, BApp Sc, Grad Dip Rural Health, RN,  
 AFCHSE, MAICD, AIMM*

#### Director of Nursing / Manager

Jan Hutchinson  
*RN, BN, Grad Dip Aged Ser Mgt, MHS,  
 MRCNA*

#### Division 1 Registered Nurses

Barb Harper  
*Nurse Unit Manager (Resigned April 2007)*

Patricia Kelly  
*Nurse Unit Manager (Commenced June 2007)*

Raelene Cox

Lynette Fitzgerald

Natalie Grant

Kathy Harding

Kellie O'Hara

Jenny Parker

Fran Reed *District Nurse*

Sandra Sharman *District Nurse*

Karen Smith *District Nurse*

Barb Cummins *Casual*

Ian Foster *Casual*

Alice Matthiesson *Casual*

Wendy Murphy *Casual*

#### Division 2 Registered Nurses

Karen Adamson

Judy Bari

Lynette Dalton

Sharon Gamble

Eileen Grindley

Pam Harris

Jillian Humphrey

Aileen Lakey

Yvette Newton

Marg O'Keeffe

Jacinta Onans

Belinda Rodier

Joan Sartori

Amelia Scarlett

Nola Smolak

Michaela Wilson

Bernadette Young

Geraldine Hurley *Casual*

Jennifer Kennedy *Casual*

Sharon Telford *Receptionist / Ward Clerk*

Helen Yates *Activities Co-ordinator*

#### Hotel Services (Mt Alexander Hospital)

Melissa Cook

Sandra Cook

Kath Hanson

Elaine Lakey

Toni McGregor

Judy Maxwell

Dawn O'Dowell

Peter Buckler – Maintenance



## Building & Maintenance

### BUILDING & MAINTENANCE

The last financial year was a quiet year in terms of building works. Minor works were completed upgrading the refrigeration in the kitchen. This involved the purchase of larger commercial refrigerators and reconfiguring the cupboards to accommodate them.

Electrical consumption for 2007/2008 was 198128kW/h at a cost of \$28,616.

LPG Gas consumption for 2007/2008 54,275 litres at a cost of \$33,379.

Water consumption for 2007/2008 was 1602kL at a cost of \$3,885.

### LEGISLATION

#### Whistleblowers Protection Act

The Whistleblowers Protection Act 2001, designed to protect people who disclose information about serious wrongdoing within the Victorian public sector and to provide a framework for the investigation of these matters.

The Act's key objectives are to:

- Promote a culture in which people feel safe to make decisions,
- Protect these people from discrimination,
- Provide a clear process for investigating allegations, and
- Ensure that investigated matters are properly dealt with.

Maldon hospital has a prescribed procedure in place for dealing with disclosure made under the Act.

A copy of the procedures is available from the hospital's Privacy Officer to whom all enquiries on this matter should be directed.

In the year ended 30 June, 2008 there were no disclosures made to Maldon Hospital under the Whistleblowers Protection Act.

### Freedom of Information Act

Freedom of Information Act is the means whereby people may obtain access to information not normally available to them, in accordance with the terms of the Freedom of Information Act 1982.

The public may seek access to any documents and records held by the hospital by making a written request to the Principal Officer.

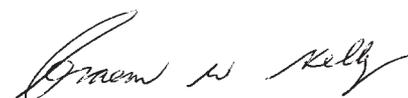
Access may take the form of reading the document in a designated area of the hospital or obtaining photocopies of the document.

An application fee of \$20 must accompany each request – this fee may be waived or reduced if payment of the fee proves to cause hardship to the applicant.

During the year ended 30 June, 2008, no requests for information were received by Maldon Hospital.

### Risk Management Standard

I, Graem Kelly, certify that Maldon Hospital has risk management processes in place consistent with the Australian/New Zealand Risk Management Standard and an internal control system is in place that enables the executives to understand, manage and satisfactorily control risk exposures. The audit committee verifies this assurance and that the risk profile of Maldon Hospital has been critically reviewed within the last 12 months.



GRAEM W KELLY, PSM  
Chief Executive Officer



# Life Governors

ABBOTT, Rev.	CAIN, R.	FAULKNER, W.J.	HANRAHAN, T.
ADDLEM, H.T.	CAMPBELL, Miss J.	FENN, Mr Brian	HARPER, W.
ADDLEM, N.G.	CAMPBELL, J.R.	FITZPATRICK, Mrs Beth	HARTLEY, Mrs R.
AHERN, H.	CAMPBELL, N.	FITZPATRICK, Mrs G. Snr.	HASLEM, Miss M.J.
ALLAN, J.Y.	CAMPBELL, P.J.	FITZPATRICK. H.	HAYBITTEL, A.S.
ALLAN, Mrs Jessie	CAMPBELL, W.	FITZPATRICK, Mrs Hugh	HAYES, T.
ALLAN, R.G.	CATTLIN, Miss W.D.	FITZPATRICK, J.	HENRY, J.R.
ALLEN, Mr Alex	CHAMPION, Dr W.L.	FITZPATRICK, Miss J.M.	HERD, Miss S.
ANDERSON, Miss G.	CHISHOLM, Miss N.	FITZPATRICK, J.V.	HIBBERT, J.B.
ANNAND, Miss F.	CLARK, Mr I.W.	FITZPATRICK, Mrs J.V.	HIBBERT, Miss M.
APPERLY, W.B.	CLARK, Miss S.	FITZPATRICK, Mrs K.	HILL, Mr G.
AUSTIN, E.	COLLARD, Chas.	FITZPATRICK, Miss P.	HODGE, F.S.
AUSTIN, Mrs E.	COLLARD, Mrs H.	FITZPATRICK, Miss S.A.	HOPMAN, H.C., C.B.E.
AUSTIN, Miss L.	COLLARD, H.N.	FLEISCHER, Mrs W.M.	HORRIGAN, J.
BACKWAY, W.J.	COLLARD, N.	FORDHAM, C.	HORRIGAN, M.
BANNON, Miss C	COOPER, Mrs E.	FORDHAM, J.	HOSKING, H.
BARTELS, J	COOPER, M.	FOSTER, Miss J.I.	HOSKING, J.
BARRANGER, Miss J	COUCHMAN, J.T.	FRASER, L.J.	HOSKING Mrs S.
BATSON, Mrs V	COURTIN, F.E.	FREEMANTLE, C.J.	HUGHES J.R.G.
BAXTER, Hec.	COUSINS, A.A.	FREEMANTLE, J.	HUIISH, J.J.
BAXTER, W.R.	COUTTS, R.	FRIEDRICH, Miss A.M.	HUIISH, Jas.
BELL, Miss K.	COWLING, Mrs C.	FRIEDRICH, Miss H.	HUNT, Miss L.
BELL, Mrs T.	CRAWLEY, Mrs W.I.	FRIEDRICH, Mrs J.A.	HUNT, Miss R.
BELL, T.	CROKE, T	FRIEDRICH, Miss M.L.	HUNTER, Mrs R.
BETTIE, L.	CROSS, J.C.	FROST, George M.L.A.	HUNTER, R.H.
BIENVENU, Miss R.L.	DABB, A.R.W.	GALLAUGHER, J.J.	HUTTON, Miss A.
BORCHERS, C.R.	DABB, H.H.	GALLAUGHER, Miss C.	HUTTON, Miss E.O.M.
BOREHAM, A.H.J.	DAVIES, Mrs E.	GALLAUGHER, S.	HUTTON, R.
BOWE, Mrs E.J.	DAVIES, Mrs N.	GAYNOR, J.	HYDE, Miss G.
BOWE, Mrs I.	DAVIES, T.R.	GAYNOR, Mrs A.E.	IVESS, J.
BOWE, Mrs J.E.	DAVIES, W.E.	GILES, J.	JACKA, Miss M.
BOWE, Mr Len	DAVISON, T.B.	GINNAINE, P.	JEFFREY, Miss I.
BOWE, P.W.	DENNIS, Miss E.	GOLDSMITH, J.	JOHNSON, Miss M.
BOWEN, J.	DENNIS, Miss L.	GOULEN, J.F.	JONES, Miss A.
BOWEN Mrs W.	DESMOND, Eric	GRAY, Dr. C.	JONES, Mrs O.
BOYD, Mrs J.	DONALDSON, B.K.	GRAY, Miss H.L.	JONES, O.
BRIEN, Miss M.A.	DONOHOE, Rev. H.	GRAY, Mrs A.	JONES, P.O.
BROOKS, Miss C.	DOUDNEY, J.	GRIGG, Miss B.	JONES, R.P.
BROWN, Mrs R.	DUNKIN, M.	GRIGG, Miss H.	JOYNT, C.A.
BROWN, Miss S.	DUNKINSON, Mrs V.A.	GRIGG, Mrs K.	KINROSS, J.J.
BROWNBILL, A.	EASTMAN, Miss B.	GRIGG, Mrs R	KINROSS, Mrs S.M.
BROWNBILL, Mrs A.	EDHOUSE, A.E.	GRIGG, R.A.	LAITY, A.
BRYSON, H.	EDHOUSE, Mrs R.	GRIGG, T.H.	LAITY, Mr A.L.
BRYSON, J.	EDWARDS, C.	GRISOLD, Miss H.	LAITY, Mr K.M.
BUGBIRD, Miss V.	EDWARDS, Mrs J.	HAIR, Miss M.	LAITY, L.G.
BURCHELL, Mrs W.	EDWARDS, J.P.	HALE, Miss R.	LAITY, Mrs M.
BURCHELL, W.	EHLER, Wm.	HALL, Rev. W.	LAITY, Mrs Myra
BURKE, R.	EVANS, Mrs B.	HANBY, J.R.	LAITY, Miss S.L.
BURTON, Miss W.	FARR, Dr. A.J.	HANRAHAN, Mrs T.	LAKEY, Miss R.



LAWSON, G.D.  
LAWSON, Hon. H.S.W.  
LEACH, Mrs H.  
LEACH, Mrs L.J.  
LECKIE, Mrs L.K.  
LEWIS, Miss D.  
LEWIS, S.L.  
LEWIS, W.  
LOFTUS, H.C.  
LONERGAN, J.P.  
LONG, I.  
LONG, J.I.  
LONG, Mrs B.L.  
MacDONALD, D.M.  
MacLAREN, A.S.  
MacLEAN, Mrs E.M.  
McARTHUR, Miss I.  
McDONALD, Miss R.  
McFARLANE, Mrs J.  
McFARLANE, J.J.  
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McLEOD, J.J.  
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MCNEICE, Wm.  
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MALE, Miss J.J.  
MALONE, J.J.  
MALONEY, Mrs J.J.  
MALONEY, S.J.  
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MASON, J.L.  
MASSEY, J.W.  
MEAD, Walter  
MEE, L.R.  
MEREDITH, Mrs I.R.  
MERLO, Miss C.  
MERLO, Miss L.  
MERLO, Mrs L.  
MEYER, A.C.  
MITCHELL, W.  
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MORAN, Mrs J.  
MORRIS, H.A.  
MOYLAN, Mrs R.  
MOYLAN, T.  
MUIR, L.E.  
MURRAY, A.G.

MURRAY, L.J.  
MUSGROVE, L.  
NEEDS, Matron B.  
NEILSEN, Mrs M.  
NEILSEN, N.  
NEILSON, G.  
NEVILL, H.  
NEWMAN, B.  
NICHOLLS, L.  
NIELSEN, Mrs M.  
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O'HARA, A.  
OLIVER, Miss A.  
OLIVER, Miss E.  
OSWALD, Mrs M.  
OTTERY, Mrs A.  
OTTREY, T.J.  
PAGE, R.  
PARAY, C.  
PARK, I.  
PARKER, K.J.  
PEARCE, Mrs C.  
PEARCE, T.N.  
PEARCE, W.H.  
PENGELLY, Miss E.M.  
PENROSE, Mrs A.  
PETTITT, H.  
PETTITT, Mrs R.  
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PHILLIPS, Mrs R.  
POHL, Mrs M.J.  
POLLARD, Miss M.  
POWER, Rev. Fr.  
PULLAN, Miss A.  
RAY, G.  
REGLAR, J.  
REWELL, E.A.  
REWELL, Mrs F.  
REWELL, F.I.  
REWELL, Miss J.  
REWELL, R.D.  
REWELL, S.G.  
REWELL, Mrs S.G.  
REWELL, W.L.  
REYNOLDS, Miss M.  
RICE, L.  
ROBERTS, K.  
ROBERTS, R.V.  
RODDA, Miss A.E.

ROLLASON, W.T.  
ROWE, H.  
ROWE, Mrs W.  
RULE, Miss T.M.  
SAMSON, A.T.  
SCHEMEDES, Mrs M.  
SCOTT, W.A.  
SEERS, G.W.  
SEGROTT, C.B.  
SEYMOUR, W.C.  
SHAW, A.G.  
SHEARER, F.  
SHEARER, Miss M.  
SHEARER, Miss N.  
SHERIDAN, P.J.  
SHIELDS, Dr. C.  
SHIELDS, W.  
SIMMONDS, Mrs L.  
SIMMONDS, Mrs R.  
SKINNER, Miss D.  
SLINGO, H.A.  
SMITH, Mrs A.  
SMITH, L.F.  
SMITH, Mrs T.  
SMOLAK, Miss H.  
SOMER, J.  
STANCOMBE, Miss R.  
STEVENS, Miss H.J.  
STEVENS, Miss M.  
STEVENS, Miss R.  
STEVENS, Mrs B.  
STEWART, C.  
STONE, J.  
STONE, Miss H.  
STONEHAM, Hon. C.P.,  
M.L.A.  
STRACHAN, Mrs M.J.  
STRACHAN, W.  
STRUTT, S.S.  
SYMONDS, Miss J.  
TATT, H.  
TATT, Miss H.  
TATT, Mrs P.H.  
TAWTON, A.E.  
TAYLOR, A.J.  
TAYLOR, Miss M.J.  
TAYLOR, Mrs V.A.  
TELFORD, W.G.  
THOMAS, L.

THOMAS, L.  
THOMAS, L.  
THOMAS, Mrs M.  
TOBIN, J.  
TOBIN, Mrs L.  
TOUMEY, Fr. Rev.  
TRELOAR, A.J.  
TRELOAR, Mrs O.M.  
TRELOAR, Mr. L.G.  
TRENGOVE, W.  
TRIMBLE, G.J.  
TYRRELL, G.  
URQUHART, A.C.  
VAGG, A.E.  
WALKER, A.J.  
WALKER, D.  
WALKER, L.  
WALKER, S.J.  
WALTERS, B.  
WARE, H.M.  
WARNOCK, J.  
WEISS, L.  
WEST, A.F.  
WHITEHOUSE, Mrs F.  
WHITLOCK, F.P.  
WILLIAMS, A.G.  
WILLIAMS, Mrs A.G.  
WILLIAMS, Mrs B.  
WILLIAMS, G.R.  
WILLIAMS, Miss H.  
WILSON, Miss Z.  
WILSON, W.A.  
WINDUS, Miss D.  
WOOD, A.W.  
WOODLOCK, T.  
WOODLOCK, W.M.  
WOODS, Miss A.  
WULF, Mrs L.  
WULF, P.



# Hospital Presidents 1859 - 2007

1859-1866	Robert C. MacKenzie	1923	J. Bryson
1867-1871	Fredrick E. Courtin	1924	Rev. W.T. Abbott
1872-1873	Thomas Hannay	1925	R.P. Jones
1873-1874	Rev. J.C.T. Stretch	1926	Wm. Wood
1875-1878	James Warnock	1927	T. Wearne
1879-1800	Rev. J.C.T. Stretch	1928	J. Laider
1881	James Wearne	1929	Pastor H. Long
1882	John Tobin	1930	W.B. Apperly
1883-1884	William B. Gray	1930-1931	W.L. Rewell
1885	Frederick W. Bristow	1932-1934	A.H. Robertson
1886	John Paull	1934-1935	F. West
1887	Francis Cavenagh	1936	T. Wearne
1888	James Elliott	1937	C. Stewart
1889	Edwin F. Peirce	1938	J.J. Huish
1890	James Fairley	1939	T.H. Grigg
1891	James H. Rule	1940	A. Brownbill
1892	Rev. R.W. Cooke	1941	R.A. Grigg
1893-1894	Arthur S. Robinson	1942	H.E. Parsons
1895	William B. Gray	1942-1944	G.R. Williams
1896	Walter T. Rollason	1944-1945	N.H. Neilson
1897	John R. Campbell	1946-1947	A.G. Williams
1898	John Tobin	1947-1949	Chas. Stewart
1899	Samuel Rodda	1949-1951	Chas. Collard
1900	George E. Ralph	1951	A.H.J. Boreham
1901	Roger L. Nankivell	1952	T.F. McKeogh
1902	John Somer	1953-1957	R.A. Grigg
1903	Thomas Hayes	1957-1959	A.R. Dabb
1904	John B. Hibbert	1959-1967	J.P. Edwards
1905	Robert D. Oswald	1967-1970	H.C. Loftus
1906	Alfred C Meyer	1970-1973	R.G. Allan
1907-1908	William J. Faulkner	1973-1976	N.G. Addlem
1909	John T. Couchman	1976-1977	C.D. Punton
1910	John Bowen	1977-1988	W.E. Davies
1910-1911	Robert Chisholm	1988-1993	L.K. Leckie
1912	Thomas F. Rollason	1993-1994	Rev. J. Minotti
1913	Pierce W. Bowe	1994-2000	Val Batson
1914	Wm. Wood	2000-2002	Marjory Taylor
1915	Henry Bryson	2002-2003	David Bowman
1916	Samual J. Walker	2003-2005	Marjory Taylor
1917	John T. Couchman	2005-present	Clive McCann
1918	Fredrick West		
1919	Alfred C. Meyer		
1920	A.G. Williams		
1921	W.B. Apperly		
1922	Wm. Wood		

